

#### **North West Locality Improvement Plan**

**Update – November 2019** 

#### **PURPOSE OF REPORT**

At its meeting held on 3 October 2019, the North West Locality Community Planning Partnership considered reports on LIP stocktake and LIP review and requested an update report on the actions in the existing North West LIP, to be considered at a special meeting of the LCPP to take place in November 2019.

#### **Recommendations:**

- 1. To note the update
- 2. To agree to a full LIP review following consideration of the review framework by the Edinburgh Partnership at its meeting in December 2019.

#### **BACKGROUND**

Following widespread local consultation each locality produced a Locality Improvement Plan (LIP) in early 2017. Each was framed around priorities across common themes – economy/employability, health and wellbeing, community safety, children and young people, and place – and priorities for small areas with greater concentrations of inequality and poverty. The <a href="North West Locality Improvement Plan">North West Locality Improvement Plan</a> along with the other 3 LIPs, was agreed by the Edinburgh Partnership Board in October 2017.

Action Plans were developed for each of the priorities to aid the sub groups tasked with delivering them. These Action Plans were intended as internal working documents, but in the absence of any other monitoring mechanism were used to report progress against LIP priorities to the Council's North West Locality Committee.

Having recognised the challenges in progressing LIP priorities, the Edinburgh Partnership agreed that the LCPPs once established should review LIPs and their operational working arrangements to address the challenges raised and ensure a greater focus on poverty and inequality in line with the (Edinburgh) Community Plan.

To inform this review a stocktake of the LIPs was undertaken by means of a series of interviews in August and September 2019 with key partners involved in leading the LIPs, resulting in the LIP stocktake report considered by the LCPP on 3 October. This report included the recommendation to "strip back the LIP and agree a limited number of joint actions that focus on addressing poverty and inequality, that are not already in place, for implementation over the next 12 to 24 months. This would make the document more dynamic and allow regular opportunities to sense check the impact of actions and ongoing relevance of priorities before further actions are developed".

Before considering this recommendation further North West LCPP requested an update report on the existing LIP priorities.



#### **REPORT**

Appendix 1 shows progress against the priorities across each of the themes and small areas, along with some commentary on how these priorities may be actioned going forward.

Appendix 2 lists the entire LIP Action Plan



## **Employment, Training & Education**

Priority	Progress	Comment
Our young people will leave school with suitable 'life skills' to help them make appropriate and informed choices, and will be supported to be ready, equipped and confident to enter the world of work	MCR Pathways established in Craigroyston HS – to be rolled out citywide. Life Skills mentoring programme in Craigroyston HS currently on hold. Individual schools fund a variety of programmes through Pupil Equity Fund (PEF), some in collaboration with local projects eg Muirhouse Youth Development Group, Spartans.	Longer term (3-5 years) monitoring and evaluation of MCR Pathways outcomes. No locality-wide coordination of PEF.
Identified a wide range of high quality employment, training and further education opportunities for our residents	Jobs Fair in Craigroyston HS. Capital City Partnership developing "Joined Up for Integration" data base. North Edinburgh comms & info app under development jointly with Edinburgh College - will include local training/employment opportunities.	Opportunity for more integrated partnership approaches.
Developers contribute to local employment opportunities / apprenticeships as part of their contracts	In place for 21 <sup>st</sup> Century Homes developments in Pennywell. As above.	Opportunity for more integrated partnership approaches.
In partnership, tackled inequality issues such as living wage, discrimination, access to transport	Review of child care provision in North Edinburgh small area with view to establishing local community enterprise, but not taken forward as yet. Wider strategic issues not progressed.	Too wide to be actioned?

#### **Health & Wellbeing**

Priority	Progress	Comment
Accessible GP and supporting services, with appropriate time for consultation	GP practices across NW meet regularly and have been sharing good practice. City-wide publicity to advise patients of alternatives to GP appointments eg pharmacists. Link Workers rolled out to 13 of 14 NW GP practices.	NW Health & Social Care Partnership management team work closely with lead GPs. "Business as usual" operational delivery.
Better equipped services to support independent living, and help people in need of support and care to remain at home	Health & Social Care Partnership 3 conversations model being rolled out – puts person rather than system at centre of care. Ongoing work around Self Directed Support. NW Health & Wellbeing event bringing wide range of statutory and voluntary sector stakeholders together planned for early 2020	"Business as usual" operational delivery. Need to discuss future of NW Health & Wellbeing stakeholders group.
Key facilities in our communities are more accessible, affordable and welcoming and people know how to get support and access resources	Work ongoing to develop North Edinburgh specific info & comms app, but no specific work on health & wellbeing facilities.	Take forward under North Edinburgh small area workstream, and roll out across NW once developed.



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Reduce poor mental health	"Thrive Centres" being developed.	"Business as usual"			
and isolation by providing	This approach implicit in 3	operational delivery.			
more opportunities for social	conversations model.				
engagement, and support	conversations model.				
measures are in place to care					
for the range of mental health					
issues that exist					

## **Community Safety**

Priority	Progress	Comment
Our Police are accessible, approachable and involved with our communities	Police attend all community council meetings, NW Community Safety Forum and other ad hoc community meetings as required.  Council-funded Police Officers activities reported to Culture & Communities Committee.	"Business as usual" operational delivery.
The resources aimed at tackling crime and anti social behaviour can meet the demands of the whole locality	Monthly Community Improvement Partnership (CIP) meetings task and co- ordinate Police and partner resources to deal with reported and predicted crime and anti-social behaviour.	"Business as usual" operational delivery.
Our Police work in partnership with local agencies and the community to deal with low level crime	CIP as above. StrongerNorth officers group for North Edinburgh small area. Youth Engagement Partnerships and YouthTalk in place or planned.	As above, but no routine mechanism for sharing outcomes of CIP/StrongerNorth discussions with wider community.
Initiatives to tackle long term issues such as drugs, motorbikes etc are effective and sustainable	CIP/StrongerNorth as above.	As above. Reduction in crime stats and informal feedback from community indicate success.
Our community is empowered to help promote responsible behaviours and work with key agencies to tackle local issues, sharing escalating issues and hotspots	NW Community Safety Forum and Almond Community Safety Forum in place. Routine support for Neighbourhood Watch initiatives.	Need to discuss future of NW and Almond Community Safety Forums. Is there a need for a North Edinburgh small area version?

## **Children, Young People & Families**

Priority	Progress	Comment
Our schools are fit for the future and will support greater levels of engagement in positive activities for the wider community	Researching existing usage not progressed, Discussions on new school provision take into account wider community needs – Council's Service Design programme.	Single-service issue resting with Council.
There are high quality spaces for young people to play to encourage healthier lifestyles	Youth provider programmes in place throughout year and during school holidays.  Through YouthTalk young people have identified opportunities to create or improve provision.	Can be progressed through Integrated Childrens Service Plan.

Our families in greatest need receive good quality and early intervention support to avoid family crises, with our professional service working closer together, using joint resources to prevent escalation of potential issues	Variety of in-school and early years programmes in place eg Incredible Years, Positive Parenting, Family Group Decision Making, supported by staff and volunteer training.	Can be progressed through Integrated Childrens Service Plan.
Informal activity and learning opportunities, including library membership, are affordable and accessible to every child	YouthTalk will have been delivered across NW by early 2020. Youth Engagement Partnerships being developed. Library links with schools and innovative activities in place eg Muirhouse library breakfast club.	Can be progressed through Integrated Childrens Service Plan. Library activities "business as usual" operational delivery.
Our young people will leave school with suitable 'life skills' and attainment levels to help them make informed and appropriate choices	MCR Pathways established in Craigroyston HS. Life Skills programme in Craigroyston HS currently on hold. Individual schools fund a variety of programmes through Pupil Equity Fund (PEF), some in collaboration with local projects eg Muirhouse Youth Development Group, Spartans. Individual schools programmes to address attainment gaps.	Longer term (3-5 years) monitoring and evaluation of MCR Pathways outcomes. No locality-wide co- ordination of PEF.

#### Place

Priority	Progress	Comment
Large scale developments are better managed and consider the wider infrastructure and specific needs of our communities, including schools and other community assets	Regular briefings in place for community groups on Local Development Plan (LDP). Council officers group to deliver LDP Action Programme in place. Place Plan legislation gives community bodies the right to develop their own Place Plans – detailed guidance being developed.	"Business as usual" operational delivery. Place Plan pilot underway in Wester Hailes – will inform Council practice and national guidance.
Our communities are better connected and have appropriate transport links and public and community transport services fit for future use.	LDP Action Programme incorporates transport and funding requirements.  No progress on community transport services or actions/roll out of Placemaking exercises.	Place Plans should deliver this.
Our existing roads, pavements, cycle paths and public green spaces and parks are well maintained, with parks and green spaces being used more by all sectors of the community for a range of activities	Internal Council management and maintenance systems in place.  Some community walkabouts/inspections in place. Friends of Parks groups supported by locality staff.  Neighbourhood Environment Programme (NEP) budgets support local initiatives.	"Business as usual" operational delivery. No routine locality level performance reporting. Need to establish Neighbourhood Networks' ownership of NEP decision making and process.
Housing needs are met by providing more affordable and social rented homes	Large scale developments in Muirhouse and Waterfront. Smaller Council housebuilding sites in Clermiston and North Edinburgh.	"Business as usual" operational delivery.



	Completions reported annually to	
	planning Committee.	
Take action to improve air	Ongoing monitoring of air quality in	"Business as usual"
quality and reduce pollution	specific locations eg St John's Road.	operational delivery.
	Council plans to introduce Low	
	Emission Zone.	
	Active Travel supported by city-wide	
	Council budgets and local festivals of	
	walking and cycling in Clermiston,	
	Inverleith, South Queensferry and	
	Kirkliston.	

## Walker Drive, South Queensferry

Priority	Progress	Comment
Improve waste collection and recycling	No progress	All are operational issues which will be addressed as "business as usual".
Tackle littering and fly tipping	Individual issues addressed, but no coordinated action.	
Improve condition of housing stock such as stairs and roofs	Recent walkabout has identified a range of issues across multi tenures which are being addressed/	
Demolish disused garages and improve area	Funding in place and plans agreed with local residents.  Building warrant about to be issued, with site start shortly thereafter.	
Deal with traffic and parking issues	No progress.	

#### **Clermiston & Drum Brae**

Priority	Progress	Comment		
Concerns about levels of youth based anti social behaviour in the area addressed	Individual complaints dealt with.  West Edinburgh Youth Engagement Partnership co-ordinating diversionary activities.	All are operational issues which will be addressed as "business as usual".		
Drug related issues (crime and dealing) tackled	No activity reported at CIP			
More policing	Individual issues eg at local shops responded to. Police attendance at Drum Brae Community Council meetings.			
reduce indiscriminate parking	No progress.			
Reduced dog fouling	No progress.			
Improved Clermiston Park and play areas within it	Funding secured to support development of Friends of Parks group.			
Improved roads and pavements	Specific projects included in NEP.			
Tackle fly tipping	Individual issues addressed, but no coordinated action.			
Our children and young people will feel more involved and engaged in positive activities	West Edinburgh Youth Engagement Partnership established. YouthTalk completed and actions underway			



## **East Craigs**

Priority	Progress	Comment
Our understanding of the causes of poverty related issues will be improved and appropriate actions will be taken to alleviate the issues	Meeting with local supported housing providers to identify shared issues and concerns – mainly related to physical environment.	Progress as local discussion rather than part of LIP.

#### Gateside, Kirkliston

Priority	Progress	Comment
Reduced levels of youth based anti-social behaviour in the area, particularly around drinking	No specific issues raised at CIP.	All are operational issues which will be addressed as "business as usual".
Reduced traffic and parking issues across the estate	Small projects included in NEP.	
Reduced dog fouling	No progress.	
Improved condition of roads and pavements in the estate	Small projects included in NEP.	
Improved play areas and facilities for children in the estate	New play area delivered.	
Improved most neglected areas such as Pikes Pool to transform into community asset	No progress.	
Reduce unemployment and skills gap on the estate	No progress.	
Increased community participation	Community hub in place – services about to be connected.	

#### North Edinburgh

Priority	Progress	Comment
Residents and service providers share values and understand each other's perspectives	Programme of training and development activities bringing together community reps and service providers took place during 2018. Currently no funding or organisation to lead in repeating or expanding.	Those attending benefitted from the programme.
Address the community's cross-cutting issues	Childcare provision and information and communications were identified as key cross-cutting activities.  A review of child care provision found lack of co-ordination between projects and opportunity for a local social enterprise to fill the gaps, but to date no business case has been developed.  Info and comms has been addressed by sourcing funding for a bespoke local app, currently being developed in conjunction with Edinburgh College.	Need to review "People Powered Communities" report produced in 2017 to re-establish focus for North Edinburgh small area activities.
Establish forum for development and monitoring of action plan	Community events held in 2018, at which community expressed view they preferred to work with existing groups and activities rather than create a bespoke community planning forum.	Need to review engagement and support activities in North Edinburgh small area.



## **Employment, Training & Education**

Dulquity	Actions
Priority  Our young people will leave school with suitable 'life skills' to help them make appropriate and informed choices, and will be supported to be ready, equipped and confident to enter the world of work	Dedicate staff resource to research and develop an appropriate 'Life Skills' programme to pilot in one High School with a view to rolling out across the locality by year 5. Support young people to get the basics of what they need to start taking advantage of employment/College opportunities: bank account, NI number, birth certificate (Links to Life Skills development)      Work with local and city-wide businesses to develop longer work experience opportunities while at school. Have a longer preparation/run up to start of placement so best fit for young person and they get the most out of it      Potential 'Cyrenians model being rolled out more widely across the locality. Develop better support for those who are non-attenders – coaching /1:1 support at an earlier stage      Develop better /fuller programmes for those students on alternative timetables.  Invest/Strengthen links with those orgs able to work with young people 15 yers such as PLITS.
Identified a wide range of high quality employment, training and further education opportunities for our residents	<ul> <li>with young people 15 yrs such as RUTS, Fairbridge and Rathbone</li> <li>Establish annual 'Jobs Fair' to promote opportunities across the wider locality</li> <li>As part of wider locality communications, build a community database to enable improved promotion of available employment/training and FE opportunities</li> <li>Work with College to develop /strengthen short range of taster course so people don't have to</li> </ul>
	<ul> <li>commit to something they are not sure of</li> <li>Develop communication strategy between College and Organisations supporting young people on precollege/employment courses such as Activity Agreements</li> <li>Develop strategies to overcome barriers/fears that prevent young people taking advantage of opportunities out-with their immediate neighbourhoods</li> <li>Work with schools to establish and promote non gender stereotypical career opportunities e.g. boys do construction, girls do hair and beauty</li> </ul>
Developers contribute to local employment opportunities / apprenticeships as part of their contracts	<ul> <li>Improve communication by local businesses and construction companies to ensure local opportunities are advertised to those working with prospective employees. Identify more flexible approaches to the Edinburgh Guarantee and put pre Edinburgh Guarantee step in place to enable young people to be ready for it</li> <li>Give longer placement opportunities so people can become job ready and put more support in place</li> <li>Work with employers to develop more part time work opportunities to support flexible opportunities for returners, parents/carers etc including work from home options e.gcom industry</li> </ul>



In partnership, tackled inequality issues such as living wage, discrimination, access to transport	<ul> <li>Monitor the take up of employment across all sectors to better understand levels of pay versus demand and opportunities available</li> </ul>
	<ul> <li>Support the Council and other organisations to promote living wage amongst employers</li> <li>Work with childcare providers to ensure adequate and affordable provision is widely available, especially for low earners</li> </ul>
	<ul> <li>Work with local community groups and organisations to tackle all aspects of discrimination and promote equality across all employment sectors</li> </ul>
	<ul> <li>Undertake a wide ranging study across the NW Locality focussing on barriers to employment, training or FE to include transport, childcare and support needs for example carers use findings to develop an appropriate action plan</li> </ul>

#### **Health & Wellbeing**

Priority	Actions
Accessible GP and supporting services, with appropriate time for consultation	<ul> <li>It will be possible to book GP appointments at short notice (on the day), as well as future appointments</li> <li>Develop a health relevant communications plan highlighting where local providers and services are, eg promoting alternatives to GP service</li> <li>Assess effectiveness of GP Practice Link Worker / Social Prescribing pilot with a view to developing activity across both clusters.</li> <li>Promote the use of community pharmacies</li> <li>Develop appropriate way for GPs to flag/identify carers and direct them to support agencies</li> </ul>
Better equipped services to support independent living, and help people in need of support and care to remain at home	<ul> <li>Establish more effective use of new and emerging technology, and opportunities provided by new housing, to engage patients and promote positive health</li> <li>Streamline Council processes to enable quicker access to decisions and budgets</li> <li>Improve the promotion of self-directed support, rolling out support and brokerage to ensure person centred, outcome focused care</li> <li>Promote and recognise carers through increased support and respond to specific needs.</li> <li>Develop service models which support independence and offer least restrictive choices</li> </ul>
Key facilities in our communities are more accessible, affordable and welcoming and people know how to get support and access resources	<ul> <li>Investigate the potential to develop local information hubs and touch points in community cafes and pharmacies</li> <li>Develop a North-West locality website with info about health and wellbeing services</li> <li>Widely promote Edinburgh Voluntary Organisations Council's Little Red Book</li> <li>Link with 'Place' work to ensure it addresses the needs of communities of interest, in particular people with disabilities, older people and the siting of bus stops</li> </ul>
Reduce poor mental health and isolation by providing more opportunities for social engagement, and support measures are in place to	<ul> <li>Promote and support the development of 'The Social Cure' approach ie our communities can provide the greatest benefits</li> </ul>



	THE EDINDORGH FARTNERSHIP
care for the range of mental health issues that exist	<ul> <li>Establish a programme of intergenerational activity across the locality such as Duke of Edinburgh Award participants linking with various client groups</li> </ul>
	<ul> <li>Assess services providing support to vulnerable people and isolated people to create a more joined up approach, preventing overlap of provision</li> </ul>
	<ul> <li>Link to the Council's Adult Education Programme to provide specific training, raising awareness of mental health issues coping mechanisms</li> </ul>
	<ul> <li>Promote 'stress control' service and training and 'survive and thrive group'</li> </ul>
	<ul> <li>Promote and deliver training in complex trauma to community services and develop a toolkit for services and guidance</li> </ul>
	<ul> <li>Promote the wide range of opportunities for people to engage in activities enhancing physical and mental wellbeing such as friends of parks groups, community gardeners, walking groups, and community cafes / hubs</li> </ul>
	<ul> <li>Work in partnership with a range of agencies and communities to support individuals affected by addictions such as alcohol or drugs</li> </ul>
	Co-locate community practice nurses into GP practices

#### **Community Safety**

Priority	Actions
Our Police are accessible, approachable and involved with our communities	<ul> <li>Officers will strengthen the approaches to community engagement and participation across all sectors of our communities</li> <li>Officers will regularly attend organised community meetings and organised activities/events and provide relevant information about local crime related activity</li> <li>Police Scotland will continue to build on social media and other communication streams to support improved engagement</li> </ul>
The resources aimed at tackling crime and anti social behaviour can meet the demands of the whole locality	<ul> <li>North West Community Improvement Partnership (CIP) and #StrongerNorth will meet regularly to identify crime and anti-social behaviour trends and hot spots, consider locally determined priorities and task joint resources accordingly</li> <li>Provide regular reports on CIP and #StrongerNorth activities at locality wide and smaller area</li> <li>Our fire service will work with communities to deliver home safety visits, focussing on our most vulnerable people and find appropriate ways to refer identified issues back to key agencies</li> </ul>
Our Police work in partnership with local agencies and the community to deal with low level crime	<ul> <li>Establish a local community safety forum to discuss and agree local priorities for joint action, to address anti-social and criminal behaviour</li> <li>Work together to prevent young people entering statutory interventions such as looked after and accommodated children</li> <li>Deliver local multi agency events to raise awareness of issues</li> <li>Work together and intervene earlier to prevent escalation</li> </ul>

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	<ul> <li>Support a range of diversionary activities and mentoring activities such as 'Mentors in Violence' prevention and 'Rights Respecting' programmes</li> <li>Develop Youth Engagement Partnerships (YEP) to co-ordinate and improve opportunities for diversionary activities</li> </ul>
Initiatives to tackle long term issues such as drugs, motorbikes etc are effective and sustainable	<ul> <li>Deliver events to promote and inform communities and partners of the actions being taken in respect of long term issues</li> <li>Make best use of existing CIP and #StrongerNorth structures to prioritise crime and anti-social behaviour trends and hot spots, task joint resources accordingly and regularly report on the outcomes of actions taken</li> <li>Consult the community on the perceived impact of designated action plans to tackle the issue to inform future developments or appropriate review of strategies</li> </ul>
Our community is empowered to help promote responsible behaviours and work with key agencies to tackle local issues, sharing escalating issues and hotspots	<ul> <li>Support community-led local community safety initiatives e.g. Living in Harmony</li> <li>Work with migrant and BME communities to develop projects to address their specific needs</li> <li>Support local communities to establish Neighbourhood watch</li> <li>Work with our communities to to tackle long standing issues such as domestic violence, drugs and so on</li> <li>Ensure community voices are represented at relevant community safety and tasking forums</li> </ul>

## **Children, Young People & Families**

Priority	Actions
Our schools are fit for the future and will support greater levels of engagement in positive activities for the wider community	<ul> <li>Establish existing levels of community and organised club/sport based activities in schools across the locality</li> <li>Increase opportunity for community and club/sport access to school facilities</li> <li>Any new schools planned in the locality will be designed around the needs of the wider communities</li> </ul>
There are high quality spaces for young people to play to encourage healthier lifestyles	<ul> <li>Any new or replacement play facility will be codesigned with young people</li> <li>Develop and promote opportunities to participate in sports, leisure and creative play in our indoor and outdoor facilities</li> <li>Invest in play streets where developments are managed by partners, and encourage other developers to design safer streets to encourage natural play</li> <li>Build on the existing network of professional / amateur / club based sports and physical activity to identify new opportunities to support greater levels of participation</li> <li>Work with young people to identify areas that will benefit from ad hoc play space such as hoops, outdoor table tennis etc</li> <li>Consider the needs of all young people, including those with protected characteristics</li> </ul>



Our families in greatest need receive good quality and early intervention support to avoid family crises, with our professional service working closer together, using joint resources to prevent escalation of potential issues	<ul> <li>Support capacity building of individuals and families by delivering a range of universal and targeted supportive programmes such as Incredible Years, peep learning together programme, PPP (Positive Parenting Programme), Family Group Decision Making</li> <li>Support primary schools to identify and address individual and collective pupil issues to ensure multi-disciplinary approaches are effective such as Support in Time (Positive Parenting)</li> <li>Work better together to prevent young people entering into statutory interventions such as looked after and accommodated children</li> <li>Ensure children are kept safe by putting in place appropriate Child Protection measures where required, and Getting It Right For Every Child (GIRFEC) approach is adopted</li> </ul>
Informal activity and learning opportunities, including library membership, are affordable and accessible to every child	<ul> <li>Establish 'YouthTalk' (mass engagement activity) across all parts of the North West Locality, to support Members of the Scottish Youth Parliament Elections and alter services in response to feedback from young people, particularly seeking the views of those young people who don't otherwise engage with services</li> <li>Roll out 'every child is a (library) member' across all primary schools and refresh at S1 induction</li> <li>Work with all youth providers to maximise the availability of activities and resources</li> <li>Build on reading challenges in both school based and community based libraries</li> <li>Create innovative programmes in libraries, schools and public spaces to increase participation of people with protected characteristics</li> </ul>
Our young people will leave school with suitable 'life skills' and attainment levels to help them make informed and appropriate choices	<ul> <li>Embed group based activity within schools to support the needs of young people with physical and emotional wellbeing issues</li> <li>Identify and support a range of positive 'role models' to encourage positive outcomes for young people such as 'Mentors in Violence' prevention</li> <li>Work in partnership with a range of organisations and services to establish a 'Life Skills' programme to encourage broader thinking and socially responsible behaviours beyond school life</li> <li>Develop programmes external of school, to support young people to achieve appropriate academic/vocational qualifications</li> <li>Close the gap in attainment levels between schools across the locality, relevant to the city</li> </ul>

#### Place

Priority	Actions
Large scale developments are better managed and consider the wider infrastructure and specific needs of our communities, including schools and other community assets	<ul> <li>Planners and other professionals clearly explain legislative and policy drivers influencing their thinking and approaches</li> <li>Seek and consider community views at an early stage when new developments are proposed, and explain where they are not acted on</li> <li>Support communities to engage with developers</li> <li>Clearly identify, track and report on Section 75 payments and developer contributions</li> </ul>

	THE EDINBURGH PARTNERSHIP
	<ul> <li>Use the Local Development Plan Action Programme dynamically to establish and secure funding for actions, and regularly report progress against the programme to the community</li> </ul>
Our communities are better connected and have appropriate transport links and public and community transport services fit for future use.	<ul> <li>Highlight the importance of transport infrastructure and links in planning new developments</li> <li>Refresh and widely communicate strategic Transport Action Plans for North and West Edinburgh</li> <li>Actively seek and source a range of funding options to promote and provide a wide range of transport connectivity, including cars, public transport, bike and pedestrian</li> <li>Encourage public transport providers to engage with communities, and take community views on board when making service decisions</li> <li>Review take up of community transport (Council and Non Council) providing door to door access to key facilities and activities</li> <li>Act on findings from Placemaking exercises already completed and consider carrying out exercises in other neighbourhoods</li> </ul>
Our existing roads, pavements, cycle paths and public green spaces and parks are well maintained, with parks and green spaces being used more by all sectors of the community for a range of activities	<ul> <li>Improve Council online reporting systems to make it easy to report single and multiple issues</li> <li>Regularly report on repairs performance against target timescales</li> <li>Regularly report on the parks and green space standards achieved</li> <li>Provide information on roads pavements and parks capital improvement programmes</li> <li>Jointly prioritise and produce local capital budgets with the community such as Neighbourhood Environment Programme</li> <li>Develop 'friends of' parks groups for every park in the North West</li> <li>Work with 'friends of' parks and other community groups to target park improvements, events and activities to the needs of the local community</li> <li>Identify and promote opportunities for community growing and other activities</li> <li>Develop a programme of estate walkabouts with community groups to identify one-off and recurring issues about roads, pavements, parks and green spaces, and agree action plans to address them.</li> <li>Act on findings from Placemaking exercises already completed and consider carrying out exercises in other neighbourhoods</li> </ul>
Housing needs are met by providing more affordable and social rented homes	<ul> <li>Release Council-owned land for house building by 21<sup>st</sup> Century Homes and other social landlords</li> <li>Work with other landholders to release land for social house building</li> <li>Enforce and report on planning conditions for developers to provide social housing</li> <li>Annually report on social housing units completed.</li> </ul>
Take action to improve air quality and reduce pollution	<ul> <li>Monitor air quality levels in areas with greatest congestion</li> <li>Consider implementation of low emission zones</li> <li>Support public transport providers to further reduce emission levels in their fleet</li> <li>Support active travel, with specific Council budgets dedicated to walking and cycling</li> </ul>



## Walker Drive, South Queensferry

Priority	Actions
Improve waste collection and recycling	Review existing waste and recycling services
	Produce improvement proposals
	Take opportunities provided by removal of garages
	Monitor ongoing issues – walkabouts etc
Tackle littering and fly tipping	carry out local publicity campaign to highlight issues and costs of clean up
	<ul> <li>identify hot spots during walkabouts</li> </ul>
	<ul> <li>environmental wardens to prioritise local patrols and undertake appropriate action such as issue Fixed Penalty Notice where possible – Zero Tolerance</li> </ul>
	organise community litter picks
	<ul> <li>consider erecting physical barriers to prevent fly tipping where feasible</li> </ul>
Improve condition of housing stock	survey Council housing
such as stairs and roofs	develop improvement plan
	<ul> <li>provide information and advice to owners and tenants in multi-tenure stairs</li> </ul>
	<ul> <li>support owners to take forward common repairs in multi-tenure stairs</li> </ul>
Demolish disused garages and improve	develop NEP proposal
area	consult local residents on improvements
	implement improvements
Deal with traffic and parking issues	Carry out a local campaign supported by the community council and partners to highlight the issues
	<ul> <li>Consider increasing parking when carrying out Neighbourhood Environment Projects</li> </ul>
	Take action where vehicles are identified to be parked illegally

#### Clermiston & Drum Brae

Priority	Actions
Concerns about levels of youth based anti social behaviour in the area addressed	<ul> <li>Establish levels of crime and anti-social behaviour reported</li> <li>Target enforcement action in appropriate cases</li> <li>Link to diversionary activities in Clermiston/Corstorphine</li> <li>Monitor ongoing levels of youth anti-social behaviour at North West Community Improvement Partnership (CIP)</li> <li>Carry out community safety perception survey</li> </ul>
Drug related issues (crime and dealing) tackled	<ul> <li>Establish level of reported activity and review actions</li> <li>Publicise Crimestoppers for anonymous reporting</li> <li>Housing patch officers to note suspicious activity and forward concerns raised by residents</li> <li>Eviction action taken against Council tenants convicted on drugs charges</li> <li>Monitor crime statistics at North West CIP</li> </ul>



	THE EDINBURGH PARTNERSHIP
More policing	<ul> <li>Police to attend community council and other local meetings</li> </ul>
	<ul> <li>present local crime report to these meetings</li> </ul>
reduce indiscriminate parking	<ul> <li>carry out a local campaign supported by the community council and partners to highlight the issues</li> </ul>
	<ul> <li>appropriate action taken where vehicles are identified to be parked illegally</li> </ul>
	<ul> <li>consider increasing parking when carrying out Neighbourhood Environment projects</li> </ul>
Reduced dog fouling	<ul> <li>environmental wardens to prioritise local patrols and undertake appropriate action – such as. issue Fixed Penalty Notice where possible – Zero Tolerance</li> </ul>
	<ul> <li>research initiatives/methods (used in Scotland) to see where actions have identified longer-term impact and overall reductions</li> </ul>
	<ul> <li>engage with local community groups and organisations to create imaginative localised campaign / investigate sponsored bags to be widely available (No Excuse)</li> </ul>
	<ul> <li>promote how the issue affects the community and in particular young people – health risks etc</li> </ul>
	<ul> <li>report back to community council and local groups on the complaints received and Fixed Penalty Notices issued</li> </ul>
Improved Clermiston Park and play areas within it	<ul> <li>establish/support `friends of' park group to consult locally on potential improvements</li> </ul>
	<ul> <li>where changes are proposed, children and young people will be involved in the design aspect</li> </ul>
	<ul> <li>report outcomes of annual Parks Quality Standard survey to the community council and 'friends of' group</li> </ul>
	<ul> <li>discuss with residents in immediate area the possibility of installing play equipment in planned back green improvements</li> </ul>
Improved roads and pavements	<ul> <li>publicise local roads and pavements scheduled for improvement in Council's Roads and Footpaths Capital Programme</li> </ul>
	<ul> <li>carry out regular walkabouts with the community council and community representatives to identify faults</li> </ul>
	<ul> <li>provide regular updates to community council on progress of repairs</li> </ul>
	<ul> <li>identify particularly bad areas for inclusion in Neighbourhood Environment Programme</li> </ul>
Tackle fly tipping	identify hot spots during walkabouts      consider creating physical harriogs where feasible
	<ul> <li>consider erecting physical barriers where feasible</li> <li>environmental wardens patrol hotspots and take</li> </ul>
	action against fly tippers if possible
	<ul> <li>carry out local publicity campaign emphasising the affect and cost of clean ups</li> </ul>
	affect and cost of clean ups
Our children and young people will feel more involved and engaged in positive	Introduce the YouthTalk (mass engagement) model
Our children and young people will feel more involved and engaged in positive activities	

•	Drumbrae Library Hub will link with the Rannoch Centre and the Edinburgh Leisure Centre to ensure overlap of service is avoided, potentially improving the spread of activity Investigate other bodies accessing the Drumbrae Hub when not used by the Council

#### **East Craigs**

Priority	Actions
Our understanding of the causes of poverty related issues will be improved and appropriate actions will be taken to alleviate the issues	<ul> <li>Establish existing levels and types of poverty and related issues in the known area</li> <li>Development of appropriate actions are in line with community and individuals needs</li> </ul>

#### Gateside, Kirkliston

Priority	Actions
Reduced levels of youth based anti- social behaviour in the area, particularly around drinking	Establish levels of crime and anti-social behaviour reported     Target enforcement action in appropriate cases     Dedicated Life Long Learning resource to establish suitable diversionary activities     Monitor ongoing levels of youth anti-social behaviour at North West Community Improvement Partnership (CIP)     Carry out community safety perception survey
Reduced traffic and parking issues across the estate	<ul> <li>Review entry/exit point at Gateside Road and consider options to improve it</li> <li>Carry out a local campaign supported by GTRA and partners to highlight the issues</li> <li>Create marked-up parking bays within the estate</li> <li>Review speed limits throughout estate</li> <li>Identify locations to put in physical barriers to stop illegal parking</li> <li>Take action against vehicles parked illegally</li> </ul>
Reduced dog fouling	<ul> <li>Environmental Wardens to prioritise local patrols and undertake appropriate action – such as issue Fixed Penalty Notice where possible – Zero Tolerance</li> <li>Research initiatives/methods used in Scotland to see where actions have identified longer term impact and overall reductions</li> <li>Engage with GTRA to create imaginative localised campaign / investigate sponsored bags to be widely available (No Excuse</li> <li>Promote how the issue affects the community, particularly young people eg health risks</li> <li>Report back to Gateside Tenants and Residents Association on the complaints received and Fixed Penalty Notices issued</li> </ul>
Improved condition of roads and pavements in the estate	<ul> <li>Publicise local roads and pavements scheduled for improvement in Council's Roads and Footpaths Capital Programme</li> </ul>



	THE EDINDUNGH PANTINENSHIP
	<ul> <li>Regular walkabouts with GTRA to identify faults</li> </ul>
	Regular updates to GTRA on progress of repairs
	<ul> <li>Identify particularly bad areas for inclusion in Neighbourhood Environment Programme</li> </ul>
Improved play areas and facilities for children in the estate	<ul> <li>Complete improvements to play park</li> <li>Support GTRA in funding bids for other projects</li> </ul>
Improved most neglected areas such as Pikes Pool to transform into community	Agree which area(s) to prioritise
asset	<ul> <li>Work up improvement plans and secure funding</li> <li>Improvements in place</li> </ul>
Reduce unemployment and skills gap on the estate	<ul> <li>Link with Edinburgh College to develop suitable skills development opportunities</li> </ul>
	<ul> <li>Develop local communications methods to promote education, training and employment opportunities</li> </ul>
	<ul> <li>Identify opportunities to provide outreach based training and education provision through LifeLong Learning service</li> </ul>
Increased community participation	<ul> <li>Develop a regular programme of walkabouts, involving a range of partners alongside the community</li> </ul>
	<ul> <li>Establish a new electronic mailing system (in accordance with data protection) to support greater levels of communication between agencies and the community</li> </ul>
	<ul> <li>Housing patch officer to co-produce and deliver a regular estate newsletter with GTRA</li> </ul>

## North Edinburgh

Priority	Actions
Residents and service providers share values and understand each other's perspectives	<ul> <li>Establish a series of engagement events – formal and informal</li> <li>Support training for community representatives (including young people)</li> </ul>
Address the community's cross-cutting issues	<ul> <li>Childcare/crèche provision</li> <li>Information and communications</li> </ul>
Establish forum for development and monitoring of action plan	<ul> <li>Support Community Action North</li> <li>Involve a wide range of community voices</li> <li>Agree key roles and responsibilities and lines of accountability</li> </ul>