

#YOURVIEWCOUNTS

IN EDINBURGH



Quarter 1: April to June 2016

Prepared by Analysis and
Performance Unit *July 2016*

#YOURVIEWCOUNTS

IN EDINBURGH

Local Key Priorities:



Homes being broken into



Antisocial Behaviour / Disorder



Cars (or Other Vehicles) being stolen or broken into



Violent Crime



Theft of Property e.g. Bicycles (including Quad Bikes), Tools, Machinery or Livestock

National Key Priorities:



Counter Terrorism / National Security



Violent Crime



Serious Organised Crime



Child Abuse including Child Sexual Exploitation



Homes being broken into

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**POLICE
SCOTLAND**
Keeping people safe

INTRODUCTION / METHODOLOGY / RESPONSES

INTRODUCTION

This is the fourth year in which Police Scotland has had the opportunity to undertake a country wide public consultation survey. It gives the organisation the ability to seek the views of Scotland's diverse communities and gives local people the chance to influence the setting of both National and Local policing priorities.

The survey results will provide valuable information regarding the public's attitude to crimes, antisocial behaviour and other issues that impact on communities and the priorities identified through the consultation will be reflected in future Force, Local and Multi Member Ward (MMW) policing plans.

The following report provides details of the result to date in quarter 1 of this financial year covering the period 7th April 2016 to 30th June 2016.

METHODOLOGY

In previous years the surveys were conducted by community Police officers gathering responses from their MMW areas where they had responsibility, with responses recorded on Survey Monkey.

In a change to this approach, from April 2016 an online Survey Monkey portal was created to allow the general public to complete the survey online with an alternative paper version available if required.

Through local engagement, community events and media campaigns etc, the general public were encouraged to access and complete the survey. As detailed below, the results from quarter 1 are very encouraging with a high number of surveys completed to date and almost every MMW in Scotland represented in the results produced. It is also evident from the demographic responses that the results include representation from all communities throughout Scotland.

RESPONSES

During quarter 1 (7th April 2016 to 30 June 2016), 10,075 Your View Counts surveys have been completed across Scotland with responses received from 351 out of 353 Multi Member Wards.

988 (9.8%) of the completed surveys have been successfully mapped against E Division - Edinburgh, with responses received from the 1 Council area and all 17 Multi Member Wards within the Division.

Results for every question have been collated and presented numerically and also as a percentage of all valid responses. The one exception is question 4 where percentages are based on 'Yes' or 'No' responses only to exclude the 'Not Applicable' responses.

We appreciate the number of people who took the time to provide additional comments and views when they completed the survey. Accessibility to and visibility of officers across our communities was a recurring theme. This will be the subject of review and feedback over forthcoming months as we continue the development of service.

The content of the survey was also highlighted. The first year of launch should be viewed as a test year during which we will continue to seek views which will be used to refine and enhance the product.

GEOGRAPHICAL RESPONSES

Geographical Survey Responses - Force / Division	
Force / Division	Total
Police Scotland	10,075
E Division - Edinburgh	988

Geographical Survey Responses - Council Area	
Council Area	Total
City of Edinburgh	988
E Division - Edinburgh	988

Geographical Survey Responses - Multi Member Wards			
Multi Member Ward	Total	Multi Member Ward	Total
Almond	101	Leith	57
City Centre	38	Leith Walk	58
Colinton / Fairmilehead	67	Liberton / Gilmerton	54
Corstorphine / Murrayfield	32	Meadows / Morningside	72
Craigtinny / Duddingston	47	Pentland Hills	37
Drum Brae / Gyle	63	Portobello / Craigmillar	63
Forth	75	Sighthill / Gorgie	64
Fountainbridge / Craiglockhart	38	Southside / Newington	59
Inverleith	63		
E Division - Edinburgh			988

LOCAL POLICING PRIORITIES RESPONSES

Following analysis, the top 5 LOCAL priorities within E Division - Edinburgh are identified as follows; *

	Top Priority	2nd Priority	3rd Priority	4th Priority	5th Priority	Weighted Average	
						Total	(%)
Homes being broken into	362	104	72	73	59	176.5	17.9%
Anti-Social Behaviour / Disorder	159	123	105	85	73	123.0	12.4%
Cars (or other Vehicles) being stolen or broken into	25	153	80	56	49	75.9	7.7%
Violent Crime	82	66	64	51	40	67.2	6.8%
Theft of Property e.g bicycles (including quad bikes), tools, machinery or livestock	26	57	87	65	50	53.3	5.4%

* Please see attached Appendix A for the full results of the LOCAL priorities responses

NATIONAL POLICING PRIORITIES RESPONSES

Following analysis, the top 5 NATIONAL priorities within E Division - Edinburgh are identified as follows; *

	Top Priority	2nd Priority	3rd Priority	4th Priority	5th Priority	Weighted Average	
						Total	(%)
Counter Terrorism / National Security	325	66	63	49	54	148.7	15.0%
Violent Crime	155	148	134	68	59	130.9	13.3%
Serious Organised Crime	85	144	106	109	53	106.0	10.7%
Child Abuse including Child Sexual Exploitation	80	86	93	78	75	83.6	8.5%
Homes being broken into	100	63	84	76	79	82.3	8.3%

* Please see attached Appendix B for the full results of the NATIONAL priorities responses

Weighted Average Calculation

The following weighted average process was used to calculate the top 5 priorities selected both locally and nationally

The top priority was given a weight of 5, 2nd priority 4, 3rd priority 3, 4th priority 2 and 5th priority 1

The number of responses to each priority is then multiplied by the relevant weight and all added together

The added total is then divided by 15 (this is the sum of the 5 weights added together) to get the weighted average

The weighted average percentage is calculated based on the total number of responses (988)

POLICING IN YOUR LOCAL AREA RESPONSES

If you have been in contact with the Police in your local area over the past year, were you satisfied with the response?

	Total	%
Yes	279	52.1%
No	256	47.9%
Not Applicable	453	-

** - The percentages in the above question are calculated based on the Yes and No responses only.*

What is your perception of crime in your local area over the past year?

	Total	%
Increased a lot	254	25.7%
Increased a little	245	24.8%
Remained the same	347	35.1%
Decreased a little	68	6.9%
Decreased a lot	21	2.1%
No reply	53	5.4%

When you see Police in your area, how does it make you feel?

	Total *	% *
Safe	263	26.6%
Reassured	569	57.6%
Neutral	224	22.7%
Concerned	167	16.9%
Tense	47	4.8%

** - Respondents had the opportunity to provide more than one response to this question, therefore total numbers may exceed the 988 number of people surveyed. Percentages have been calculated against the total number of respondents participating in this survey, therefore these may potentially exceed 100%.*

Do you know you have a Local Policing Team for your area?		
	Total	%
Yes	446	45.1%
No	542	54.9%

Do you know how to contact the Local Policing Team in your area?		
	Total	%
Yes	323	32.7%
No	665	67.3%

What is your level of confidence that the Police will respond to your concerns?		
	Total	%
Very High	52	5.3%
High	222	22.5%
Neither High nor Low	305	30.9%
Low	267	27.0%
Very Low	142	14.4%

COMMUNICATIONS RESPONSES

What information do you currently access from us?	
	Total *
National Policing Campaigns	99
National Policing Plans	47
Local Community Policing Plans	146
Safety Advice	192
Crime Prevention Advice	219
Crime Statistics	124
Police Recruitment	57
None	554
Other (Please specify)	66

What would you like us to provide information on?	
	Total *
National Policing Campaigns	281
National Policing Plans	334
Local Community Policing Plans	768
Safety Advice	409
Crime Prevention Advice	500
Crime Statistics	502
Police Recruitment	85
Other (Please specify)	72

How would you prefer to tell us about a crime that has occurred?	
	Total *
Email	349
Social media sites	217
Telephone	674
Direct to a Police Officer	585
At a Police Station	441
Police Scotland website	233
Community meetings	130
Other (Please specify)	33

* - Respondents had the opportunity to provide more than one response to all these questions, therefore total numbers may exceed the 988 number of people surveyed.

NOT PROTECTIVELY MARKED

In any other circumstances how would you like to contact us?	
	Total *
Email	583
Social media sites	292
Telephone	588
Direct to a Police Officer	444
At a Police Station	427
Police Scotland website	294
Community meetings	201
Other (Please specify)	22

How would you prefer us to contact you regarding a reported crime?	
	Total *
Email	589
Social media sites	113
Telephone Call	775
Text Message	296
Police Scotland website	92
Community meetings	108
Other (Please specify)	122

In any other circumstances how would you prefer us to contact you?	
	Total *
Email	662
Local media	263
Social media sites	299
Telephone Call	508
Text Message	318
Police Scotland website	227
Community meetings	197
Other (Please specify)	49

* - Respondents had the opportunity to provide more than one response to all these questions, therefore total numbers may exceed the 988 number of people surveyed.

DEMOGRAPHICS RESPONSES

In what capacity did you complete this survey?

	Total	%
Resident	908	91.9%
Local or Nationally Elected Member	5	0.5%
Community Group / Residents Association Member	30	3.0%
Business Owner or Representative	5	0.5%
Voluntary Organisation Representative	6	0.6%
Public Sector Employee	24	2.4%
Other (Please specify)	10	1.0%

Age

	Total	%
Under 16	4	0.4%
16 - 24	65	6.6%
25 - 34	181	18.3%
35 - 44	199	20.1%
45 - 54	218	22.1%
55 - 64	196	19.8%
Over 65	107	10.8%
Choose not to disclose	18	1.8%

Gender

	Total	%
Male	428	43.3%
Female	526	53.2%
Choose not to disclose	34	3.4%

Are you transgender?

	Total	%
Yes	1	0.1%
No	933	94.4%
Choose not to disclose	54	5.5%

NOT PROTECTIVELY MARKED

Sexual Orientation		
	Total	%
Bisexual	27	2.7%
Gay / Lesbian	51	5.2%
Heterosexual	791	80.1%
Choose not to disclose	119	12.0%

Do you consider yourself to have a disability?		
	Total	%
Yes	96	9.7%
No	832	84.2%
Choose not to disclose	60	6.1%

Ethnic and Cultural Origin		
	Total	%
African, African Scottish, African British	2	0.2%
Any Mixed Ethnic Group	4	0.4%
Arab, Arab Scottish, Arab British	0	0.0%
Bangladeshi, Bangladeshi Scottish, Bangladeshi British	0	0.0%
Black, Black Scottish, Black British	2	0.2%
Caribbean, Caribbean Scottish, Caribbean British	0	0.0%
Chinese, Chinese Scottish, Chinese British	1	0.1%
Indian, Indian Scottish, Indian British	7	0.7%
Other African, Caribbean or Black	0	0.0%
Other Asian	2	0.2%
Other Ethnic Group	3	0.3%
Other White Ethnic Group	35	3.5%
Pakistani, Pakistani Scottish, Pakistani British	3	0.3%
White British	305	30.9%
White English	25	2.5%
White Gypsy / Traveller	1	0.1%
White Irish	11	1.1%
White Northern Irish	11	1.1%
White Polish	7	0.7%
White Scottish	511	51.7%
White Welsh	4	0.4%
Choose not to Disclose	54	5.5%

NOT PROTECTIVELY MARKED

NOT PROTECTIVELY MARKED

What religion do you identify with?		
	Total	%
Buddhist	1	0.1%
Church of Scotland	233	23.6%
Hindu	1	0.1%
Jewish	2	0.2%
Muslim	5	0.5%
None	459	46.5%
Other	16	1.6%
Other Christian	73	7.4%
Pagan	5	0.5%
Roman Catholic	75	7.6%
Sikh	5	0.5%
Choose not to disclose	113	11.4%

FEEDBACK RESPONSES

How would you describe this survey to complete?		
	Total	%
Very Difficult	5	0.5%
Difficult	49	5.0%
Easy	630	63.8%
Very Easy	299	30.3%
Did not answer question	5	0.5%

How would you describe this survey to complete?		
	Total	%
Too Long	28	2.8%
About Right	931	94.2%
Too Short	25	2.5%
Did not answer question	4	0.4%

NOT PROTECTIVELY MARKED

APPENDIX A - LOCAL POLICING PRIORITIES

Please rank your top five LOCAL priorities from the list below							
	Top Priority	2nd Priority	3rd Priority	4th Priority	5th Priority	Weighted Average	
						Total	(%)
Homes being broken into	362	104	72	73	59	176.5	17.9%
Anti-Social Behaviour / Disorder	159	123	105	85	73	123.0	12.4%
Cars (or other Vehicles) being stolen or broken into	25	153	80	56	49	75.9	7.7%
Violent Crime	82	66	64	51	40	67.2	6.8%
Theft of Property e.g bicycles (including quad bikes), tools, machinery or livestock	26	57	87	65	50	53.3	5.4%
Drug Dealing / Drug Misuse	32	45	73	79	63	52.0	5.3%
Street Robbery / Mugging	19	55	42	49	54	39.5	4.0%
Road Safety / Road Crime	25	38	37	49	47	35.5	3.6%
Child Abuse including Child Sexual Exploitation	42	38	26	33	26	35.5	3.6%
Littering / Fly Tipping	19	33	50	42	57	34.5	3.5%
Vandalism / Graffiti	11	32	63	50	44	34.4	3.5%
Rowdy drunken behaviour	15	37	42	41	31	30.8	3.1%
Sexual Crime	20	40	24	30	30	28.1	2.8%
Speeding	17	30	35	35	39	27.9	2.8%
Dangerous and / or Anti-Social Driving (including quad bikes and off road vehicles)	25	25	23	30	39	26.2	2.7%
Serious Organised Crime	25	20	22	29	39	24.5	2.5%
Counter Terrorism / National Security	29	18	19	27	35	24.2	2.4%
Domestic Abuse	12	21	34	36	17	22.3	2.3%
Bogus Workers / Callers	7	20	29	38	55	22.2	2.2%
Hate Crime	14	9	14	19	29	14.3	1.5%
Protecting adults at risk of harm	8	11	22	19	26	14.3	1.4%
Cybercrime / E Crime (i.e. Computer Safety of Online Safety)	8	10	14	24	39	13.9	1.4%
None of the above	2	3	7	18	28	7.1	0.7%
Wildlife Crime	4	0	4	10	19	4.7	0.5%
						988	100.0%

Weighted Average Calculation

*The following weighted average process was used to calculate the top 5 priorities selected both locally and nationally
 The top priority was given a weight of 5, 2nd priority 4, 3rd priority 3, 4th priority 2 and 5th priority 1
 The number of responses to each priority is then multiplied by the relevant weight and all added together
 The added total is then divided by 15 (this is the sum of the 5 weights added together) to get the weighted average
 The weighted average percentage is calculated based on the total number of responses (988)*

APPENDIX B - NATIONAL POLICING PRIORITIES

Please rank your top five NATIONAL priorities from the list below							
	Top Priority	2nd Priority	3rd Priority	4th Priority	5th Priority	Weighted Average	
						Total	(%)
Counter Terrorism / National Security	325	66	63	49	54	148.7	15.0%
Violent Crime	155	148	134	68	59	130.9	13.3%
Serious Organised Crime	85	144	106	109	53	106.0	10.7%
Child Abuse including Child Sexual Exploitation	80	86	93	78	75	83.6	8.5%
Homes being broken into	100	63	84	76	79	82.3	8.3%
Drug Dealing / Drug Misuse	30	85	107	105	66	72.5	7.3%
Anti-Social Behaviour / Disorder	58	62	54	52	59	57.5	5.8%
Sexual Crime	23	72	52	72	79	52.1	5.3%
Cybercrime / E Crime (i.e. Computer Safety of Online Safety)	20	38	30	55	78	35.3	3.6%
Domestic Abuse	19	40	41	30	49	32.5	3.3%
Street Robbery / Mugging	14	35	38	38	44	29.6	3.0%
Hate Crime	19	27	28	42	39	27.3	2.8%
Cars (or other Vehicles) being stolen or broken into	9	27	24	42	21	22.0	2.2%
Road Safety / Road Crime	7	16	18	40	46	18.6	1.9%
Rowdy drunken behaviour	13	19	16	19	19	16.4	1.7%
Protecting adults at risk of harm	5	9	17	32	39	14.3	1.5%
Theft of Property e.g bicycles (including quad bikes), tools, machinery or livestock	6	11	17	25	27	13.5	1.4%
Dangerous and / or Anti-Social Driving (including quad bikes and off road vehicles)	6	11	20	13	24	12.3	1.2%
Bogus Workers / Callers	1	6	13	14	15	7.4	0.7%
Speeding	5	9	7	4	15	7.0	0.7%
Wildlife Crime	4	3	6	6	22	5.6	0.6%
Vandalism / Graffiti	1	5	10	8	11	5.5	0.6%
Littering / Fly Tipping	2	5	8	7	10	5.2	0.5%
None of the above	1	1	2	4	5	1.9	0.2%
						988	100.0%

Weighted Average Calculation

*The following weighted average process was used to calculate the top 5 priorities selected both locally and nationally
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