

NORTH EDINBURGH COMMUNITY CONFERENCE

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SATURDAY 13 FEB.

REGISTRATION OPEN: 9.15 AM

CONFERENCE: 10.00-3.00 PM

CRAIGROYSTON HIGH SCHOOL

LUNCH & CRÈCHE PROVIDED

WHAT NEXT FOR OUR COMMUNITY?



**GRANTON
IMPROVEMENT SOCIETY**

**COMMUNITY ACTION
NORTH**



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OUR THANKS TO: CRAIGROYSTON COMMUNITY CENTRE



CONFERENCE REPORT

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- **Youth Action Group**

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'Our community has some great resources, and chief among these is our people: the activists and the volunteers, young and old. This important conference will discuss what our community needs – and work out how, together, we can get where we want to be.' – CONFERENCE INVITATION

Foreword

The Community Conference was organised to give local people an opportunity to air their views about our community – what works, what doesn't, what needs to change and what can WE do, working with others, to change it?

Community organisation Granton Improvement Society had also been planning to hold a Spring conference, so we decided to join forces to organise the event and we were then joined by Craigroyston Community High School's Community Centre team. The conference steering group, as it became, agreed the programme for the day and put in a lot of effort to ensure the conference was a success.

We were delighted to be joined by Professor Oliver Escobar, lecturer in Public Policy at Edinburgh University and co-director of *What Works Scotland*, who kindly gave his time to help guide us through a busy programme on the day.

The biggest thanks to all, however, goes to the local people who also gave up their own time to help to try to make our community a better place to be. Without them, there would have been no point in holding the conference.

Everything CAN does is based on two principles. One: this community's greatest asset is the people who live here - the activists and volunteers, the youthful enthusiasts and the experienced die-hards who have seen it and done it all before.

And Two: the people who know best what an area really needs are the people who live there – the folk who don't go away at the end of the working day.

The people who attended the conference did so because they care about this community. This was **their** conference, and was all about harnessing their ideas, their energy, their commitment and tapping into their local knowledge.

We said at the outset that the event would not provide all the answers and that the conference is simply the first step on a journey. But it's an important first step, and the local community will now determine the path we will follow.

DAVE PICKERING (CAN, on behalf of Conference Steering Group)

Setting the scene:

The Community Conference was organised by Community Action North (CAN) and Granton Improvement Society with the support of Craigroyston Community Centre at Craigroyston Community High School.

Purpose of the event:

The conference was organised to give local people the opportunity to discuss the challenges facing the North Edinburgh community, look at possible new opportunities and to agree a plan of action to address these issues.

Publicity and Advertising:

The conference was advertised through social media, posters, flyers and by invitation through North Edinburgh's community organisations email networks. Leaflets were also distributed in the Muirhouse and West Pilton areas and bare walls in Muirhouse Shopping Centre were chalk-painted to publicise the event.

Attendees:

Fifty-six people took part in the conference (*see Appendix A*).

Registration/Welcome/Introductions:

After registration, delegates were asked to note what they think are the three biggest issues facing North Edinburgh.

CAN's Dave Pickering and Craigroyston's Vanessa Cousins welcomed attendees and Professor Oliver Escobar set the scene and explained the days' agenda.

CAN's Andy Dalzell and Granton Improvement Society's Willie Black then gave presentations on 'Community Assets, Challenges and Opportunities'.

These contributions led into the first workshop/breakout session.

Breakout Session One: What Issues are most important for North Edinburgh?

Working with facilitators, delegates split into work groups to discuss what they feel are the most important issues for the community. All comments and ideas were recorded (*see Appendices B & C*).

Each group then reported their findings back to conference.

Conference organisers looked at both the points recorded on the 'sticky wall' and issues raised during the first breakout period and grouped them under five headings:

- Economy, power & decision-making (aka The Big Picture)
- Crime and Community Safety
- Housing
- Young People
- Community Spaces & Infrastructure

These headings formed the basis for the formation for the afternoon session and new Action Groups.



Breakout Session 2: What is our vision for the future?

Oliver Escobar recapped the issues raised during the first session and explained that the topics identified there would lead the discussions in the second session. We have identified the main issues - what can we do about them in the short term, medium term and longer term?

The groups discussed the issues in more detail and facilitators move on from table to table to ensure a wide spectrum of opinion was gathered. Group spokespersons then fed back to the main conference before lunch.



Workshop/Breakout Session 3: How does each Action Group achieve our vision for each issue?

After lunch delegates were invited to join the most appropriate Action Group for them: they were also encouraged to sign up for all groups in which they have an interest, for although they could only participate in one of the Action Groups in the afternoon session there will be opportunities to be involved in more Action Groups as they develop.

This was the key session of the day: we had the issues, we had some ideas on how to address them and now it was time to come up with practical steps to help us to get where we want to be. Also, what other groups and agencies should we be working with to make things happen?

Groups were also asked to appoint a convener(s) to coordinate and progress the respective Action Group plan.

Each Action Group then presented their findings and ideas to the conference.



'BIG PICTURE' ACTION GROUP

POWER, ECONOMY & DECISION-MAKING

- WE NEED ECONOMIC CAPTURE IN NORTH EDINBURGH! (*note capital letters!*)
- Economic Plan
- We need funding and a local budget
- A pot of money specifically for this area
- We need to establish what the Council's plans are for the area
- What assets does our community have: do they make money? And for whom?
- Look at advantages/difficulties of setting up a community trust
- People Power is unity on common issues – this links with the Economy and Decision-making
- A local festival
- Brochures (advertising the positive features of our areas)
- Bus tours
- Resurrect the community gala
- Investment in the Promenade - 'pulling power of the coastline'
- Community assets: workspaces, encourage community businesses
- Write our own Economic Plan for North Edinburgh
- Legal/rules/constitution/charity/SCIO etc
- Creating a bigger Edinburgh – remember 'city to the shore'
- Telling people about North Edinburgh
- Madelvic: destination. Capture our history



COMMUNITY SPACES & ENVIRONMENT ACTION GROUP

Who should be involved:

Community Councils

Granton Improvement Society

Sarah and Emilie gathering information/links

Community buyout of (*indistinct*)

Communicate widely to enable everyone who wants to be involved can be involved

Members of the Action Group to share the information with other groups they are involved in to encourage wider involvement.



CRIME AND SAFER COMMUNITIES ACTION GROUP

Links with community police (e.g. 'Tattoo Tony')

Young people, possibly Youth Forum

Invite local parents and Parent Councils from local schools

Social Work

Lifeline/NEDAC

Community Payback staff & team

Local youth club staff to bring young reps!

Include opportunities for mixed-age volunteering to encourage intergenerational work

Addiction issues are linked to crime. Need more opportunities for recovering addicts (e.g. volunteering, mentoring, etc.)

We need more positive male role models

Some people are frightened to report crime

Area needs better (and more) street lighting

Theft of motor bikes & housebreakings are still a big problem

We need better street lighting

Need to provide more 'safe spaces' to report crime

More police on the beat

Who do the criminals respect? Understanding this would be a step forward

Police Community Engagement Team – more Tony Lawrences!

More updates about what is going on would be helpful



HOUSING ACTION GROUP

Current houses:

Shortage of affordable houses to rent

Need existing homes to be energy efficient

Solar panels?

New Houses: How can we incentivise energy companies, housebuilders and stakeholders to be energy efficient in housing?

Building regulation Standards:

Optimal for builder or tenant?

Ensure homes are of Gold, Silver, Bronze energy efficiency standard if the City Council are stakeholders

Build 'energy negative' buildings if 'allowed'/encouraged

Local tenants groups to take this forward in their geographical areas.



YOUTH ACTION GROUP

Create jobs for young people

Link between companies coming into the area and youth unemployment

Local organisations to represent young people with companies in the area

Move on to adult mental health services when needed – not age-related

Be more creative in getting young people 'work ready'

Find funding for Screen Education to expand apprenticeship programme

Employ young people to work with local media, including the NEN

Try to build better connections with small businesses

PURE membership for local young people

Peer role models : successful young people coming into High School to become mentors

Build a company with local people designed towards employing young people

Create a young people's Social Enterprise



What Happens Next?

The Action Groups formed at the Community Conference will meet to discuss their respective plans and agree how their group will operate. Who else should be involved? Other individuals and agencies can be invited to participate to ensure the groups are as inclusive and effective as they can be.

Operational support for the Action Groups will be provided by the Conference Steering Group.

A number of topics raised over the course of the conference are of interest to more than one of the Action Groups. Communication and information-sharing between groups will be encouraged and Conveners (and/or other group members) will be invited to regular Conference Steering Group meetings.

Building on the momentum of the conference, the Action Groups will set the agenda for a recall Community Conference in Autumn 2016.



APPENDICES



APPENDIX A: ATTENDEES	(3 pages)
APPENDIX B: STICKY WALL COMMENTS	(6)
APPENDIX C: FACILITATOR FLIPCHART NOTES	(6)
APPENDIX D: ACTION GROUP SIGN-UPS	(1)
APPENDIX E: PARTICIPANTS' EVALUATIONS	(3)

APPENDIX A: ATTENDEES (Page 1 of 3)

<u>ATTENDEES</u>	<u>ORGANISATION (if any)</u>
Geoff Angell	
Shaeron Averbuch	Art in Architecture
Emelie Barr	
Willie Black	Granton Improvement Society
Jamie Bowen	Tomorrow's People
Deirdre Brock MP	North & Leith
Mark Cairney	
Malcolm Chisholm	MSP North & Leith
Vanessa Cousins	Craigroyston Community Centre
Julie Crawford	Muirhouse Youth Development Group
Andy Dalzell	Community Action North CAN
Tony Delahoy	Pilton Equalities Project
Malcolm Douglas	MAD Cooking Group
Roy Douglas	
Anna Edovina	Granton Improvement Society
Oliver Escobar	University of Edinburgh
Abby Evio	
Alan Fisher	
Sean Fitzharris	MAD Cooking Group
John Friary	
Mariana Forsyth	GCC
Linda Garcia	Power to the People
Linda Gillespie	Development Trust Association Scotland DTAS
Gil Gillies	North Edinburgh Street Work
Siobhan Glean	

ATTENDEES 2 of 3

Ruth Green	St David's Church
Fiona Henderson	Craigroyston Community Centre
P Hickey	
Janet	Craigroyston Community High School
A M Jones	Craigroyston Community High School
Michelle Lee	Granton Information Centre
Scott Loudon	Edinburgh Evening News
Donald Macdonald	Community Councillor
Ben MacPherson	SNP
Sara Martin	
K Mason	
N McClure	
Ross McEwan	Granton Improvement Society
James McKenzie	Screen Education Edinburgh
Alison McPherson	
Duncan McPherson	
Margaret Munro	
David Norcliffe	many
K Orr	
Dave Pickering	Community Action North
J Rae	
Barbara Robertson	Granton Improvement Society
Kevin Ross	Granton Youth Centre
Sharon Stewart	
Andrew Tait	Granton Improvement Society
Norma Tait	Granton Improvement Society

ATTENDEES 3 of 3

- Cathy Umobi Womens International Group WIG
- Mike Vallance TRIFIC, ECAP
- Danielle Ward North Edinburgh Young People's Forum
- Matthew Wheatley
- Jack Caldwell Independent candidate, Scottish Parliamentary elections



APPENDIX B: STICKY WALL COMMENTS (Page 1 of 6)

A shared vision: All community volunteers/activists working towards the same goal but rubbing up against each other.

Let the community decide – not council staff/officers!

Respect

Protection of all services – council and voluntary – to maintain community unity

Real sense of community

A good community programme already exists at Craigroyston. There is a need to expand this and use more of the school's wonderful facilities: pool, gym, drama base, etc.

Decision-makers need (indecipherable) links with community

Bottom-up with Action Plans and realistic delivery

HEALTH SERVICES ISSUES:

Doctors surgeries and health clinics are overwhelmed

Difficult to access and get services

We need a body to represent the whole community, made up of local folk

Cheaper Energy for All group, young and old.

Community facilities constantly under pressure from funding cuts

Shopping Centre and Parks

Better networking on sharing resources within the community : we don't always have to look to outside agencies, we have a wealth within

Allotments

Family BBQ area near the parks

We need more fun in the area – lots of it!

Better sports facilities: Football pitches, Outdoor gyms, More Youth Clubs: Ask youth clubs to conduct consultation on facilities

We're drowning in rubbish – we need better rubbish services

Shopping Centre needs more occupied shops

STICKY WALL 2 of 6

We need a supermarket at Muirhouse Shops – Aldi or LIDL

Allotments would be a good idea for some of the area's unused spaces

Need more safe community spaces for families

Playschemes needed for kids during holidays – fight cuts

Variable Housing Association rents – why?

Engage young people in tree planting activities and walks in the parks with the aim of teaching them to respect our environment.

Shopping Centre development: council must listen to and respect local opinion

Housing Advocacy Centre 'one stop shop' - Pennywell Shopping Centre

Craigroyston Community Centre become the hub for youth/adult education

Cleaner places to play – free from litter and dog shit

Assets under threat: PEP minibuses are being 'evicted' from the safe area at the Clerk of Works (Crewe Road West). Shows the vulnerability of our assets.

There's got to be better use of all the empty shops

More shops!! Less litter!!

We need to attract a supermarket into Muirhouse Shopping Centre as a hub for area to draw other shops in, etc.

Events like this are important to get people coming together. It would be good to have a space in the shopping centre to enable us to do this regularly

Renewal and regeneration of the area badly needed but we need better shops and facilities as part of that.

Employment is key to the regeneration of the area – local people need decent jobs

We need our park and green spaces to be upgraded and more welcoming

Pandas!

The big building in Pennywell Shopping Centre lying empty could be used: make it a place for kids of all ages and for young ones

Area would benefit from a coffee shop and maybe a drive-through

We need a regular meeting point to keep in touch with different groups. Could it be Craigie School for a monthly coffee morning or maybe a monthly community meal?

STICKY WALL 3 of 6

We need more – and better – shops

What next for adult community education in Craigoyston 'Community' High? Throughout the ENTIRE school and EVERY day Monday – Friday is the swimming pool and every classroom in use? Why, until such times as there is no space available within the school day and academic year, should Adult Education – as a matter of course – have use not only of the Community Room but the school's accommodation (including the swimming pool) to facilitate and offer daytime Monday – Friday classes as happened in previous years and is happening still in other community high schools throughout Edinburgh?

LITTER

The Council waste authority are beginning to get the message via TRIM and local residents that the complicated recycling bins have not been successful in some areas and have created more widespread rubbish issues in these areas. I know it is difficult to stop pupils going out of Craigoyston at break and lunchtimes to buy, then discard plastic items.

However there is a big need to encourage pupils to tidy the immediate area around the school and have a sense of community tidyup. The local streets would be very keen to involve them in this issue. *grantonmillpark@outlook.com*

Litter: Community Cleanups go some way to helping. Craigoyston needs to set up a pupil action group who can work with the neighbourhood *grantonmillpark@outlook.com*

Not everyone has a car to get weekly shopping – it's a long trek to supermarkets and bus services are not great in the evening

Shopping Mall – turn it into an indoor gym where young people can go

Maybe one of the empty units could be turned into a space where young people can teach older people about computers and new technology – hopefully build mutual

Shopping Centre redevelopment - need for supermarket

The council has let the shopping centre get so bad that the place would be better knocked down. You can bet that that would never have been allowed to happen if it had been in any other part of Edinburgh. Muirhouse doesn't matter!

Save the Granton gasometer!

Improve the quality of shared open spaces

Improve green/growing areas to encourage wildlife

Add more creativity and signage

Events!

Housing and children's activities

STICKY WALL 4 of 6

Waste Management: resolve problem where recycling bins are not working. Why isn't it working and what can be done about it?

Clean streets: Around this area Craigoyston pupils should be taught to aid community with keeping the streets clean and free of litter

Better shopping infrastructure – the shopping centre is a disgrace

We want a shopping centre that is full of shop units that are good and attractive for local people and others. A welcoming environment – and less dog poo!

Biggest three issues: crime, dog poo and employment

Community Education: Look at other community schools (Broughton, Drummond). Can we put in place programmes for adults that have access to Craigoyston High School facilities?

Dog poo

Pennywell Shopping Centre – more employment. Control of assets: all land is ours

Better sense of Community Ownership

Everyone Together

Create North Edinburgh Directory & Calendar:

Education

Sports

Arts

Community

Training

Jobs

Support and fund drug & alcohol provision

Encourage people from other areas to come to our area by organising cultural events: having a cultural hub/points of interest. This could benefit the community a lot and bring in income.

Lack of ambition for this area from the council. They need to be more creative.

Lack of quality job opportunities

Employment

Tourism

STICKY WALL 5 of 6

Youth Crime, burglaries and motorbike issues

Crime is a big issue here. Not enough for young people to do at night – free community cinema at the High School maybe?

Street crimes bring this community down. What out of school youth programmes/services are available to our young people?

We need a stable and safe environment for all local communities across Edinburgh

HOUSING issues Comments on Stickywall

Housing – Social

(Advocate)

Housing Associations based on local input

Energy and Efficiency, etc.

Granton Information Centre – need for people to know about this

Need more social housing

Need more housing for big families

Need more housing for people with disabilities

Need more housing for everyone!

Affordable social housing

Physical environment important as well

Local ownership/local housing associations

Housing and shopping – people living here need shops

Social and community resources – youth, adult, specific (?)

Get people involved – we will never achieve anything until the community unites

Housing shortage – especially council housing

Housing department needs to communicate better

Homelessness is a big problem and getting worse

How helpful they are (?)

That it a well-behaved community get ride as dog poo (??)

STICKY WALL 6 of 6

Why do local people struggle to get new housing?

More 'tech' for kids – by a kid!

Employment

More for young people to do

More focus (or an equal focus) on Single Dads as it's often the role model that is lacking

Need for real social housing for rent – new houses being built in Pennywell and Muirhouse are only 30% council tenancies and 70% not social housing.

Need new and existing houses to be high quality insulation and green energy – ACTION NEEDED!

Protecting community services from cuts – e.g. youth groups

Youth employment: post-school transition organisation for apprenticeships and further education

Youth employment

Recovery provision

Litter and dog mess

Jobs for young people

HOUSING – need for more social housing and need for higher standards in insulation and green energy

Resisting austerity (cuts to services, benefits, attacks on working conditions) – we must start to organise and FIGHT BACK!

Promote understanding of youth provision and community provision and bringing the two together in a fair way

Safe space for young people = open youth work services

Financial support to run programmes

Supporting young people to participate in the community – this requires appropriate and resourced youth work activities and provision

Take to the streets – speak to young people to see what they want

Childcare.

APPENDIX C: FACILITATOR FLIPCHART NOTES (Page 1 of 6)

THE BIG PICTURE ACTION GROUP

POWER

ECONOMY

DECISION-MAKING

CRIME & COMMUNITY SAFETY

Links with community police (e.g. 'Tattoo Tony')

Young people, possibly Youth Forum

Invite local parents and Parent Councils from local schools

Social Work

Lifeline/NEDAC

Community Payback staff & team

Local youth club staff to bring young reps!

Include opportunities for mixed-age volunteering to encourage intergenerational work

Addiction issues are linked to crime. Need more opportunities for recovering addicts (e.g. volunteering, mentoring, etc.)

We need more positive male role models

Some people are frightened to report crime

Area needs better (and more) street lighting

Theft of motor bikes & housebreakings are still a big problem

We need better street lighting

Need to provide more 'safe spaces' to report crime

More police on the beat

Who do the criminals respect? Understanding this would be a step forward

Police Community Engagement Team – more Tony Lawrences!

More updates about what is going on would be helpful

FACILITATOR NOTES 2 of 6

EMPLOYMENT GROUP

Principles:

Living Wage or Above

Community needs to acknowledge/reward those both in and out of work – capitalism does not!
Carers, for example, fulfil vital functions.

Employment opportunities that enhance the community

Meaningful job opportunities

Support agencies must to more than just scratch the surface

There's a need to understand the nature of employment in North Edinburgh (agencies and community knowledge): job types, statistics, etc.

Community Benefit (getting something back from the companies who benefit from the regeneration programme.)

BREAKOUT #1

YOUTH

Youth not coming to events

Education (school 16 – 18)

Adult Education

Housing Education

NORTH EDINBURGH ACTIVITY DIRECTORY

'Old' Community – good role models

Housing Office Advocate

Change process of engagement with local Housing Office

YOUTH INVOLVEMENT

12 – 16 and 16 – 25 age groups

Activities and employment

HOUSING: PRIVATE vs PUBLIC

Housing Associations: How? Where?

EMPLOYMENT

FACILITATOR NOTES 3 of 6

Linkages to Apprenticeships and Further Education

COMMUNITY EDUCATION

A valuable resource

Elderly people – isolation and loneliness

Dog Poo

Need for more better quality Social Housing

We need more council tenancies

Fight against unfair spread of resources by Edinburgh Council

Community Assets

Youth Provision

Community needs to get involved

Employment for All

Jobs for Young People

BREAKOUT #1 FLIPCHART

Questions:

What of accountability for organisations/'advisers'/consultants 'parachuted in'?

Why are decisions on small actions so slow?

What is the legacy for our children?

Quality childcare very important

TOP THREE:

Social housing/affordable rents

Physical environment (pot holes, lighting, bins, cleanliness)

Local Ownership of Assets

BREAKOUT #1

Questions: What issues are the most important for North Edinburgh?

FACILITATOR NOTES 4 of 6

Community have to 'own' the assets (e.g. Council assets need owned locally - as in Toxteth/Croxteth models)

Different models of regeneration: e.g. through a local Housing Association. Look to set up a community enterprise to coordinate social housing locally

Real Social Housing: more economic to run

Why not sell brownfield site to Housing Association

How can communities be alerted to land becoming available?

BINS/RECYCLING

Involving people

Respect

'Owning' rubbish/refuse collection/communal spaces

PARKS/LAND

How do we get real involvement?

Allotments

Community Gardens

Questions Raised:

Why must the city council sell land to developers?

Why not give 'us' – the community – access to empty shops?

Why not free up unused land for allotments?

FLIPCHART A

Drug and alcohol provision

Local provision

Council contracts

COMMUNITY SPACES & INFRASTRUCTURE

Community Space

Ownership of Spaces

Workshops in vacant shops/spaces

FACILITATOR NOTES 5 of 6

Recycle goods locally

Back Garden – bike sheds

Community vehicle

Capture solutions to landfill – Emilie

Upcycling project

Fundraisers & grants

Pay drivers and young people – more cash for local economy

Local waste management scheme

Recycle locally but provide a service more widely

Develop business plan around recycling/upcycling

Develop a youth work programme around the environment

Create a local enterprise so that we won't rely on the council

Develop new skills for both young and older people

Skills – Masterclasses in School

ACTION GROUP: COMMUNITY SPACES & INFRASTRUCTURE

Who should be involved:

Community Councils

Granton Improvement Society

Sarah and Emilie gathering information/links

Community buyout of (*indistinct*)

Communicate widely to enable everyone who wants to be involved can be involved

Members of the Action Group to share the information with other groups they are involved in to encourage wider involvement.

BREAKOUT #2

HOUSING

Current houses:

Shortage of affordable houses to rent

FACILITATOR NOTES 6 of 6

Need existing homes to be energy efficient

Solar panels?

New Houses: How can we incentivise energy companies, housebuilders and stakeholders to be energy efficient in housing?

Building regulation Standards:

Optimal for buildr or tenant?

Ensure homes are of Gold, Silver, Bronze energy efficiency standard if the City Council are stakeholders

Build 'energy negative' buildings if 'allowed'/encouraged

Local tenants groups to take this forward in their geographical areas

BREAKOUT ACTION GROUP – YOUTH

Create jobs for young people

Link between companies coming into the area and youth unemployment

Local organisations to represent young people with companies in the area

Move on to adult mental health services when needed – not age-related

Be more creative in getting young people 'work ready'

Find funding for Screen Education to expand apprenticeship programme

Employ young people to work with local media, including the NEN

Try to build better connections with small businesses

PURE membership for local young people

Peer role models : successful young people coming into High School to become mentors

Build a company with local people designed towards employing young people

Create a young people's Social Enterprise.



APPENDIX D: ACTION GROUP SIGN-UPS

Big Picture Action Group

Willie Black
Tony Delahoy
Sean Fitzharris
Alison McPherson
Duncan McPherson
David Norcliffe
Jean Rae
Andrew Tait
Norma Tait
Mike Vallance

Community Spaces & Environment

Emilie Barr
Pam Hickey
Sara Martn
Donald McDonald
Ross McEwan
Danielle Ward

Housing

Roy Douglas
Michelle Lee
Kerryanne Morzon
Mike Vallance

Crime & Safer Communities

Jamie Bowen
Mark Cairney
David Graham
Neina McClure
Mariana Forsyth

Youth

Jamie Bowen
Mark Cairney
Jack Caldwell
Andy Dalzell
Siobhan Glean
David Graham
Granton Youth Centre representative
James McKenzie
Cathy Umobi

APPENDIX E: PARTICIPANTS' EVALUATIONS (1 of 3)

Delegates were asked to rate the following (1 = poor, 5 = excellent). There were 19 responses, the average satisfaction rates were:

Conference Venue	4.9
Speakers	4.4
Facilitators	4.4
Delegate packs/Conference materials	4.6
Lunch & refreshments	4.5
Did the conference meet your expectations?	4.3
How likely are you to attend a follow-up conference?	4.7

COMMENTS (16)

A little disjointed and as I have a hearing problem was not always sure what was being said. However, seems to have got some good ideas and some agreement about how to make things happen.

Now the hard work starts! And not allowed to fail!!

Enjoyed the day – good turn-out in bad weather. Looking forward to next one

Same faces – expected a couple of new people. Good to see so much passion about change in our area. Lots of good ideas – also some very opinionated people!

EVALUATIONS 2 of 3

I wasn't really sure what I was coming along to but was quite impressed with the discussions, the knowledge and enthusiasm of people trying to make the community a better place. There is a huge community spirit in our area. I will hopefully be able to attend future events.

Groups could have been better spaced to avoid noise complications.

Think Action groups follow-up idea is very good

A very good effort by all. When is the next Conference? What will it be about? The event dissolved after lunch – should have got together to get focus back in conference room and at the end. Thanks for lunch and refreshments!

Lunch was fantastic! Some good discussions and debates; however some people need to not be so narrow-minded at times – not everyone is going to want the same thing! Also, would like to have seen more people but what can you expect with the weather! Some more notice of the event would be good so I can bring young people along.

Focus on more positives would have been good

Craigroyston building has proved itself to be the heart of the community. It can offer each group space and facilities and can offer joined-up working for children and adults too.

Would be great to have more local people take part in events like this – it was very useful.

It's a shame there wasn't more people. It's very informative. I enjoyed everything. It was well-planned and I liked the aim and focus of the conference. It should be a regular event to allow others to attend.

Was not sure what to expect!?

EVALUATIONS 3 of 3

*Good overall – pity that some people (elected) did not stay the whole time.
Positive ending; looking forward to the follow-up. Power to the People!*

*Lots going on in the area. We all have to be heard to make the changes that
are necessary.*

*Well done to the organisers. There must have been a lot of work to make the
conference happen so good job!*

